



SHADY TREE FARMS, LLC

255 W. Fallbrook, Suite 104 • Fresno, CA 93711
800-234-4852 • Fax 559-261-2002

"The Growing Concern For Award Winning Designs"

Please call our main office for pricing and availability of all plant material listed in this website. You may also FAX or e-mail your plant requirements. We will also be glad to send you photos of our specimen trees (via e-mail).

If you would like to apply for credit with Shady Tree Farms, LLC, please download and fill out the PDF application available on this site and fax or mail it back to us at your convenience.

Terms & Conditions

Terms

All new accounts are "payment in full upon acceptance by STF of your order". Please allow a minimum of thirty (30) days for a determination on any credit application submitted for approval. Once approved for credit all orders will require a fifty percent deposit with the balance due prior to delivery. There are no warranties which extend beyond the description herein. There will be a charge on all returned checks.

Delivery

There is a minimum delivery charge out of the local F.O.B. Caruthers, CA. Most out of state shipments are made by common carrier at the going rate. We deliver anywhere with a minimum of lead time. Please note that if a "less than full load is requested" you will be billed as a full load. It should be noted that when coordinating the delivery of a large quantity of specimen trees, several days advance notice should be allowed for the collecting and loading of trees for delivery. In addition, certain size trees may create a wide load for a highway and special permits must be obtained in order to transport these loads. The unloading of the trees at their final destination is the responsibility of the customer. The customer should make arrangements to have available any necessary equipment and manpower to off load the trees.

Customer Pick-Up

Customer pick-up is a welcome way for clients to save on delivery charges. Please notify us at least 72 hours in advance so that we may effectively assemble your order.

Freight Costs

Due to the current status of fuel cost increases, rates are quoted when the delivery date is known and then verified prior to shipment.

No Refunds

Shady Tree Farms, LLC emphasizes accurate representation of plant specifications and delivery dates to our customers. In the event plant material is canceled upon delivery and the cancellation is not related to the condition of the plant material, no refunds will be given and freight charges will apply.

Stand-By time

Due to increased costs, Shady Tree Farms, LLC will charge for waiting time on job site deliveries as follows: 1st hour, no charge; 2nd hour or fraction thereof, \$95.00 per hour.

Preliminary Lien Notice & Material Release

For the benefit of the Contractor and Shady Tree Farms, LLC, we will request information as to developer/owner, general contractor, and lender on all job sites prior to delivery on all charge accounts. A material release will be issued upon complete payment of account. Please make necessary arrangements prior to shipment.

Claims

Shady Tree Farms, LLC, guarantees all plant material to be delivered in good condition. Adjustment claims must be made within three days of receipt of merchandise. Such claims must be in writing. Once accepted in good condition, we cannot be responsible for improper handling, planting, maintenance or damage by the elements. Shady Tree Farms, LLC guarantee is limited to the cost of plant material supplied by it.

Non-Warranty

Shady Tree Farms, LLC, exercises the utmost care to keep all varieties true to name. However, each sale is made subject to the condition that should any plant material sold by it prove to be otherwise, Shady Tree Farms, LLC, liability will be limited to the sum actually received by it for such material, and in no event shall it be held liable for any greater amount.

Hold Orders

Orders for future delivery with deposits, may be held for up to thirty (30) days. Any orders held longer will require a substantial deposit or a monthly maintenance charge, or both, depending on arrangements made at the time of sale.

Contract Grow

To insure availability and uniformity of plant material, you may enter into a contract grow. Please contact our office for details.